## Meeting of the Committee for Scrutiny and Analysis

Dated - 21. 03. 2020

A meeting of the Guru Nanak College Committee for Scrutiny and Analysis of Students' and Parents' Feedback Forms was held on 21. 03. 2020 at 01: 00 pm, which was presided over by Prof. P. Shekhar, Principal, Guru Nanak College, Dhanbad, in order to discuss the feedback evaluation report of parents and students of the College.

Following members were present at the meeting:

- 1. Prof. P. Shekhar Principal
- 2. Prof. (Dr.) Ranjana Das Prof. in charge
- 3. Prof. (Dr.) Arvind Kumar Head, Dept. of Hindi
- 4. Dr. Nita Ojha Assistant Professor, Political Science
- 5. Dr. Varsha Singh Assistant Professor, English

## Proceedings

1. Following issues were highlighted during the meeting

- i. Suggestion to update library facilities at the Bank More Campus.
- ii. Complaint of high fees in comparison to other colleges.
- iii. Complaints against the Library Staff of Bank More Campus.
- iv. Suggestion to provide bus facility for students.
- v. Suggestion to maintain proper sanitation in washrooms.
- vi. Request to provide regular notifications about classes/College via sms.
- vii. Request to maintain safety in the campus.
- viii. Request for College Canteen.
- ix. Complaints against office staff for being impolite.

2. The committee noted the following recommendations seriously and it was decided that proper measures will be taken to help solve the issues raised by parents.

3. The issue of improper and indecent behaviour on the part of Library Staff and other staff was discussed at length and it was decided that the concerned staff would be counselled first by the Profin-charge and the Principal, and if required even action may be taken.

4. It was recommended that this report would be presented before the Committee of IQAC and Governing Body for information and the needful.

The meeting ended with a vote of thanks to the chair.